

PIMA COUNTY RECORDER'S OFFICE CULTURE OF SERVICE

MISSION

The Pima County Recorder's Office is committed to providing exceptional, clear constituent services while...

- Making voter registration, early voting and recording processes transparent and accessible for everyone
- Utilizing and driving innovation in security and accessibility
- Empowering employees with dignity and trust

VISION

Every eligible voter is registered and has equitable access to the election process in Pima County.

and

Every recorded document is secure and our services and those documents are easily accessed by the public.

CORE VALUES

Responsibility

The people of Pima County can depend on our office to be good stewards of the information and services with which we have been entrusted. We know it is a privilege to do our work and we continue to adapt to the needs of the changing world to fulfill our mission.

Equity

We work across all populations to provide resources based on the need of the constituents we serve and remove any imbalances of access to our services.

Teamwork

Our office is a dynamic, collaborative workplace and we partner in our community to continually provide the best service and outcomes. We are responsible and accountable to one another and our community.

Empowerment

Our employees continually increase their capacity to make powerful choices to participate in decision making and perform their work. Their ideas, their input and pride in their work are the reason our office succeeds.

Integrity

We bring honesty and professionalism to all the services we perform. We are accountable for all our work. Our processes, policies and procedures must reflect the will of the people, and where there is uncertainty, we educate lawmakers, constituents and ourselves on the best expression of our mission.

Transparency

We remove the barriers between the public and the information and services we are entrusted with through education and communication. It is our priority to make our services easy to access and understand without compromising the security of our data and processes.

Communication

Our communication is friendly, open and easy to understand. We continue to find new ways to communicate with one another and our community to enable access to historical records and the democratic process.

